DATA SHEET

EVOLVE IP
WORK ANYWHERE™

EVOLVE ANYWHERE WITH **MICROSOFT TEAMS**

Evolve Anywhere with Teams is Evolve IP's Microsoft Teams Direct Routing solution that is **tailored to meet the unique needs of business' environment and dramatically increase productivity.** Our natively integrated Microsoft Teams solution **delivers PSTN dial tone, advanced PBX features and contact center functionalities,** while providing a **seamless end-user experience**.

EVOLVED TEAMS ENTERPRISE VOICE

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Most businesses are looking for a solution that can support both, at home collaboration and more traditional in-office communication needs, leveraging the world-class solutions that they already use such as Microsoft Teams. Evolve Anywhere with Microsoft Teams is designed to help customers successfully manage these unique business requirements of today's 'new normal' and support a hybrid work environment.

Why choose Evolve Anywhere with Microsoft Teams?

Evolve IP has been delivering Microsoft Teams Direct Routing since it was first available. Our solution is a native integration between the Microsoft Cloud, and Evolve IP's Global Voice Cloud, and that means it can deliver a seamless enduser experience and work everywhere, on every device without 3rd party bots or browser concerns.

As a Microsoft Gold Partner and CSP, Evolve IP has access to Microsoft experts and can provide 24x7x365 US based support.

Key features include:

Our head start in the market also means that we provide features others cannot such as:

→ Business SMS

→ Call Recording with Voice AI

→ Contact Center Integrations

→ Receptionist applications

→ Multi-level auto attendants, advanced hunt groups, analog ports

→ CRM Integrations

→ Service Management & Business Continuity via OSSmosis

→ SIP phone compatible

→ Number porting & global presence

→ All of the world-class collaboration features from Microsoft Teams

Microsoft Teams

Microsoft Gold Partner

Key Differentiators

- Natively integrated with world's top collaboration platforms
- Powered by our global enterprise-class Cisco Broadworks voice network
- Supports hybrid deployment and traditional phone system requirements
- Proprietary IP that enables us to continuously add unique applications and features no other provider has
- Seamless Teams end-user experience
- 99.999% availability and business continuity
- One stop shop for integrated cloud solutions

According to Gartner, by 2024, 80% of organizations will prioritize collaboration and meeting platforms over telephony when defining unified communications portfolio strategy, up from 30% in 2019.

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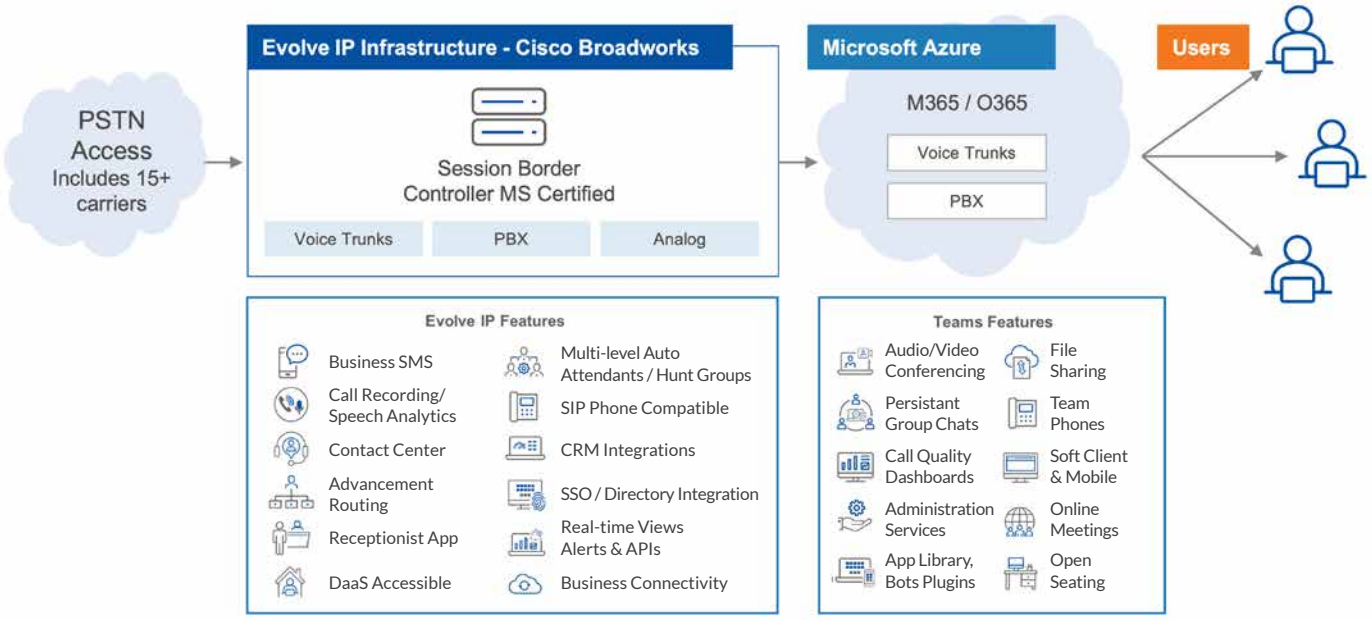
Evolve IP's Microsoft Teams Direct Routing Solution Architecture



Evolve Anywhere with Microsoft Teams Seat Types and Options

Take your unified communications and collaboration experience to the next level by choosing one of the following Microsoft Teams Direct Routing options that best fits your business needs.

Essentials

Includes all Microsoft features:

- → Domestic usage
- → Support Teams handsets
- → e911
- → DID

Standard

Includes all Essentials features and:

- → Tailored Disaster Recovery
- → SIP Handsets Supported
- → Broadworks PBX Features
- → Authentication of 3rd party apps
- → Alternate numbers
- → CLID delivery blocking
- → Flash call hold
- → Custom hold music
- → Selective call accept / reject
- → Intercept User
- → Privacy

Plus

Includes all Standard features and:

- → Call Recording
- → Business SMS
- → Pre-alerting announcement

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